

AEON Water filters

RETURNS FORM

Wanting to return your item?

If you have changed your mind on a purchase, we will exchange your item, or for full price items refund (less postage) to your original method of payment, provided that:

- You return the item within 14 days (inclusive) from the tracked date of delivery
- You produce your original Aeon Water Filters invoice (receipt) when you return the item
- The item is in original saleable condition
- The item was originally purchased online

Order Date	
Order/Invoice Number	
Customer Name	
Postal Address	
Contact Number	
Email	

We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by Aeon Water Filters. Please note, return postage costs will be at your own expense. If the item(s) you wish to return is faulty or not as ordered, please contact info@aeonwaterfilters.com.au or call 03 9585 8866 before posting your return.

REASON CODE 1.WARRANTY ISSUE 2.CHANGE OF MIND 3. FAULTY (PLEASE SPECIFY) 4. INCORRECT ITEM RECEIVED 5. ITEM NOT AS DEPICTED							
QTY	PRODUCT CODE (If known)	PRODUCT NAME	PRICE	REASON CODE	PRODUCT EXCHANGE NAME or DESCRIPTION	PRODUCT EXCHANGE PRICE	PRICE DIFFERENCE +/- (if known)
			\$			\$	\$
			\$			\$	\$
			\$			\$	\$
			\$			\$	\$
TOTAL REFUND			\$				

Completing an Online Returns Form

Fill in the required fields above and send with your parcel to the online return address listed

For more information on our returns policy, please see www.aeonwaterfilters.com.au on our website or email info@aeoneaterfilters.com.au

PLEASE SEND ALL RETURNS

TO:

Aeon Water Filters
 Attn: Returns Department
 Po Box 341
 Bentleigh VIC 3204
 Australia